



For Immediate Release



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DON'T LET THE GRINCH - OR ANYONE ELSE - STEAL YOUR IDENTITY

Tips on Protecting Your Identity During the Holidays from Consumer Credit Counseling Service of Greensboro

GREENSBORO, NC—Identity theft is a problem any time of the year. While consumers are focused on giving during the holidays, the crooks are focused on taking. “If there’s one thing consumers don’t need, it is dealing with identity theft during the holidays. Having your access to credit suspended or compromised during the largest shopping season of the year could put a damper on anyone’s good cheer,” said Director of Consumer Credit Counseling Service of Greater Greensboro (CCCS), **Linda McKnight**.

CCCS offers the following tips to help consumers protect themselves during the weeks ahead:

- **Have a constant awareness of your surroundings.** The sidewalks and malls will be crowded, and shoppers will be distracted, the perfect combination for a pick-pocket. If someone bumps into you, don’t assume it was an accident. Clutch your purse close to your side or in front of you, and keep your wallet hidden at the bottom, or for men, in an inside coat pocket.
- **Don’t carry large sums of cash.** If you choose not to charge your purchases, using a debit card may be right for you. Be aware, however, that certain protections are put in place when you make a purchase with a credit card that are not provided with a debit card. This is a good time of year to call your credit card issuer and become familiar with that perk. Further, when you use a credit card, you can dispute a purchase before paying for it. With a debit card, the money is removed from your account at the time of the purchase. A thief can wipe out your checking or savings account before you ever realize the theft has taken place.
- **Guard your PIN number at the ATM.** If you choose to pay with cash, yet do not want to carry large amounts of money on your person, it is likely that you’ll be making frequent trips to the ATM. Be aware of anyone lurking around the machine, and if someone is standing too close to you, simply ask them to step back. However, people aren’t your only concern at the ATM. Thieves can install devices that read your information without you knowing it. If you notice anything unusual about the ATM, use a different one, and report what you’ve seen to the bank.
- **Don’t let your credit card out of your sight.** Unscrupulous clerks or waiters can skim the information from your card into a second machine and later make a new credit card for themselves. Worse yet, they can sell your information to an organized crime ring.
- **Lighten your wallet.** Remove anything from your wallet that you don’t absolutely need to have with you. That way, if someone is successful in stealing it, they won’t get as much.

Never carry your Social Security card with you, but check other cards that might use your SS# as an identifier. If you’re not going to be using your checkbook, leave it in a safe place at home.

- **Make copies of your credit cards.** Copy both sides of all your cards. If you lose your wallet, you’ll have easy access to all of your account numbers and Customer Service phone numbers, allowing you to alert the issuer immediately.

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- **Keep up with all receipts.** Not only will you need them to make returns easily, but crooks are very interested in stealing the information they contain. Never stuff the receipts into your car visor or leave them exposed in any way. Thieves would much rather have your receipts than any gifts you've purchased.
- **Open your credit card statements as soon as they arrive.** Check the bill for any unauthorized purchases. Even better, keep a watchful eye on your accounts by going online and reviewing your accounts each week. If you notice anything out of the ordinary, report it immediately to your bank. Doing so will likely remove any payment responsibility you might have for fraudulent purchases.
- **Secure all personal information even while at home.** Unfortunately, many times an ID thief is someone we know. During the holidays, you may have guests in your home. Remove temptation by putting personal information out of sight.
- **Consider signing up for a credit monitoring service.** Such services alert you via email anytime there is an inquiry or other activity to your credit report. In other words, if someone tries to open an account in your name, you'll know about it. Such services are offered by all of the major credit reporting bureaus, and could be money well-spent.
- **Order your credit report.** Consumers are allowed one free credit report every 12 months from each of the three bureaus. Order a report now from one bureau, and order another one in January from a different bureau. This will give you a good snapshot of activity and will alert you to anything unusual.

"Here's an idea...put a lump of coal into the crook's stocking by giving **personal shredders** as gifts this year," McKnight suggested.

For more tips and information about identity theft protection, visit www.ProtectYourIDNow.org

In spite of all your efforts, if you are victimized by ID theft, CCCS can help. Their certified counselors can assist in walking you through the steps to recovery. To find the agency closest to you, call (336) 373-8882 or go online to www.thedebtdoc.com

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About CCCS

CCCS of Greater Greensboro is a division of Family Service of the Piedmont, Inc. Our goal is to assist families and individuals resolve financial problems by avoiding bankruptcy through budget counseling, credit counseling, housing counseling, and debt solver programs. Through these efforts we can help you to achieve your financial goals and regain a sense of financial well being. All counseling services through CCCS of Greater Greensboro are free of charge. Visit www.thedebtdoc.com or call (Greensboro) 373-8882 or (High Point) 889-6108 for more information. CCCS is a certified member of the National Foundation for Credit Counseling, on the web at www.nfcc.org